

1. Applicant Details

Applicant Name:		
Street Address:		
Suburb:	State:	Postcode:
Email:	Date of Birth: / / day month year	
Phone Number (landline):	Mobile Number:	

2. Animal Details

Name:
Breed:
Date of Birth: / / day month year

3. Application/Renewal

3. Application/Renewal		COMPLETE				
A.	A colour photograph of the assistance animal	<input type="checkbox"/> Attach				
B.	A certified copy of the handler's active interstate assistance animal accreditation (which includes a photo of both sides of the handler's permit). This accreditation serves as confirmation that the assistance animal has been assessed to: <ul style="list-style-type: none"> • Perform skills and actions that alleviate the effects of the handler's disability on public transport; • Meet the appropriate behaviour and hygiene standards for a public place; and • Be under the control of their handler. 	<input type="checkbox"/> Attach				
C.	Consent to having the details of an interstate assistance animal accreditation with the issuing authority	<input type="checkbox"/> Agree				
D.	What dates will you be visiting NSW? (This is to ensure that there is enough time to issue you with a TfNSW Assistance Animal Permit)	<table border="0"> <tr> <td>From:</td> <td>To:</td> </tr> <tr> <td> ----- / ----- / ----- day month year </td> <td> ----- / ----- / ----- day month year </td> </tr> </table>	From:	To:	----- / ----- / ----- day month year	----- / ----- / ----- day month year
From:	To:					
----- / ----- / ----- day month year	----- / ----- / ----- day month year					

Conditions of Travel

1. A handler and their assistance animal with a valid form of accepted accreditation are entitled to access NSW public transport premises and NSW public transport services.
2. A handler and their assistance animal must carry or display an accepted type of valid accreditation at all times on NSW public transport premises and NSW public transport services.
3. An accepted type of valid accreditation must be produced if requested by an authorised officer (including Transport Officers and Police Officers) on NSW public transport premises and NSW public transport services.
4. Only one (1) assistance animal may accompany a handler at any one time on NSW public transport premises and NSW public transport services.
5. An assistance animal must be kept under the handler's direct physical control at all times on NSW public transport premises and NSW public transport services..
6. When accessing NSW public transport premises and NSW public transport services, an assistance animal must not:
 - (i) cause any distress or inconvenience to customers or staff;
 - (ii) cause any risk to the health, safety and welfare of any employee or any other person;
 - (iii) disrupt the operations;
 - (iv) sit on seats provided; or
 - (v) block doorways or aisles.
7. An assistance animal can consume food and/or water on NSW public transport premises.
8. An assistance animal must be clean and properly groomed at all times on NSW public transport premises and NSW public transport services.
9. A handler is responsible for the care, conduct and hygiene of their assistance animal at all times on NSW public transport premises and NSW public transport services and must clean up any mess made by their assistance animal.
10. A handler must comply with all reasonable directions given by staff whilst entering, being upon, or leaving NSW public transport premises and NSW public transport services with their assistance animal.

Additional conditions on NSW TrainLink booked services

11. A handler travelling on booked services with their assistance animal must notify NSW TrainLink at the time of booking that their assistance animal will travelling with them.
12. On booked services, the assistance animal will sit on the floor and must not sit on any seat.
13. On booked services, it may be permissible in consultation with NSW TrainLink staff for the assistance animal to be temporarily left alone and not under the direct physical control of the handler (for example, in order for the handler to obtain food from the buffet car or visit the toilet).
14. On booked services, an assistance animal can consume food and/or water following consultation with and approval from NSW TrainLink staff. All food for an assistance animal must be provided by the handler.
15. On long journeys, it may be permissible in consultation with NSW TrainLink staff for the handler and assistance animal to disembark at the most suitable designated stop for a toilet break. This stop will be at a scheduled and timetabled location, as no special stops can be made to accommodate a requested toilet break.

Additional conditions for Accreditation and Permits

16. Upon review, if there is sufficient evidence that a handler and/or their assistance animal do not comply with these conditions then Transport for NSW reserves the right to:
 - (i) revoke an Assistance Animal Permit;
 - (ii) deregister a recognised pre-approved organisation; and/or
 - (iii) remove an exemption.
17. Transport for NSW reserves the right to revoke an Assistance Animal Permit if any breach of relevant legislation or these conditions relating to an animal occurs. Relevant legislation includes, but is not limited to, the *Companion Animals Act 1998 (NSW)*.
18. An Assistance Animal Permit must be renewed every 24 months and it is the responsibility of the assistance animal's handler to renew the Assistance Animal Permit prior to the expiry of the current Assistance Animal Permit.

Note:

- If your application is incomplete, it cannot be considered.
- If you do not provide all of the information requested or your attachments are not current, your application can be refused.

5. Applicant Declaration

By signing this declaration:

- I will comply with the Conditions of Travel specified in this form;
- I acknowledge that Transport for NSW reserves the right to revoke the Assistance Animal Permit at any time in the event of a breach of any of the Conditions of Travel by me and/or my assistance animal; and
- I have read and understood all the information in this form and the evidence provide by me is, to the best o my knowledge, true, correct and accurate in every detail.

Name: _____

Date: _____ / _____ / _____

day month year

Save this completed application form.

Then select the link below to submit your application and upload any supporting documents.

transportnsw.info/concessions-application