



This form is only for NSW Blinded Soldiers, WW1 Veterans Widow/ers or Victoria Cross/George Cross recipients.  
Other Ex-Members of the Defence forces with a disability should NOT use this form but instead visit [www.transportnsw.info/ex-defence](http://www.transportnsw.info/ex-defence).

## Section A – Conditions of issue and use

- You are entitled to free travel on certain transport services if you qualify for one of the following Concession Entitlement cards:
  - NSW Blinded Soldier Concession Entitlement**  
To be eligible you must:
    - be an Australian or NZ war veteran residing permanently in NSW, be in receipt of a disability pension from the Department of Veteran Affairs (DVA) and have been classified by DVA as a Blinded Soldier due to war service.
  - World War I Veterans Widow/ers, Victoria Cross or George Cross Recipient Concession Entitlement**  
To be eligible you must:
    - be the widow or widower of a World War I veteran, or be the recipient of the Victoria Cross or George Cross, or his/her spouse, widow or widower (note: a letter of reference will be required from the DVA advising Transport for NSW that you are eligible for one of these concession entitlements).
- The above Concession Entitlements provide access to free travel on certain transport services, further details of which are available at [www.transportnsw.info/veterans](http://www.transportnsw.info/veterans).
- A Concession Entitlement card is not transferable and it must be carried at all times when travelling and shown to transport staff or police officers on request. The entitlement card must also be shown when purchasing available concession tickets.
- Further conditions of issue and use for these entitlements are available at [www.transportnsw.info/veterans](http://www.transportnsw.info/veterans).

## Section B – Application type *(select one option only)*

New application    
  Renewal    
  Lost \*    
  Stolen \*    
  Damaged \*    
 \* A fee may apply

## Section C – Applicant details

Title / Salutation: <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss				Date of birth:    /    / <small>day                      month                      year</small>	
Surname:		First name:		Middle name:	
<b>Address</b>	Street number / name:				
	Suburb:			State:	Postcode:
<b>Delivery address</b> <i>(if different)</i>	Street number / name:				
	Suburb:			State:	Postcode:
<b>How would you like to be contacted in the future about this Concession Entitlement?</b> <i>(select one option only)</i>		<input type="checkbox"/> Email – <i>Provide your email address:</i> _____ <input type="checkbox"/> Post			
Contact phone number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>					
DVA file number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>					

## Section D – Concession Entitlement category

Please specify your Concession Entitlement category *(select one option only)*:

NSW Blinded Soldier    
  George Cross    
  Victoria Cross    
  WW1 Veteran / Widow/ers

## Section E – Photos

Upload a current colour passport size photo with your application. The photo must be a clear focussed image of good quality. Face looking directly at the camera with a neutral expression.

Your photo will be shown on your Concession Entitlement card for identification and security purposes.

## Section F – Opal card request

If you wish, in addition to applying for a Concession Entitlement card, you can also request an Opal card which you can use for free travel in the Opal network. For Blinded Soldiers an Opal card for their attendant will also be issued.

It is not compulsory to have an Opal card and if you prefer, you can still use your Concession Entitlement card to travel instead. In this case, when travelling to stations or ferry wharves with gates, you will need to show your Concession Entitlement card to staff who will manually open the gates for you.

Having a free travel Opal card simply means that you will be able to use it to open the gates at stations and wharves without the assistance of staff. You must also carry your Concession Entitlement card when travelling as proof of your entitlement. The Opal Terms of Use that apply to the free travel Opal card, are available at [transportnsw.info/opal-terms-of-use](http://transportnsw.info/opal-terms-of-use). The free travel Opal card is a non-reloadable Opal card.

I would like a free travel Opal card:  Yes  No

## Section G – Privacy notice

Transport for NSW (TfNSW) is committed to protecting the privacy of your personal information, in accordance with the *Privacy and Personal Information Protection Act 1998* (NSW) and the *Health Records and Information Privacy Act 2002* (NSW).

We collect, hold and use personal information for specific purposes relevant to our functions. Personal information you provide on this application form is collected for the purpose of administering and managing your Blinded Soldiers/WW1 Veterans Widow/ers/Victoria Cross or George Cross recipients (as applicable) Concession Entitlement card and Opal card, and for directly related purposes such as audit, management and operational activities for concession travel.

You may choose not to provide your personal information or health information. However this may mean that it is not possible or practicable for us to deal with your application for concession travel.

If you have provided your DVA file number on this application, you authorise:

- TfNSW to use Centrelink Confirmation eServices to perform a DVA enquiry of your Centrelink or Department of Veterans' Affairs (DVA) customer details and concession card status in order to enable TfNSW to determine if you qualify for a concession; and
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to TfNSW.

In applying for a Concession Entitlement card or Opal Card, you declare that you understand that:

- TfNSW may disclose your personal and health information to the department or DVA, and that the department or DVA will use information you provide to TfNSW to confirm your eligibility for concession travel.
- This consent, once signed or affirmed, remains valid while you are a customer of TfNSW, unless you withdraw it by contacting TfNSW or the department.
- You can obtain proof of your details from the department and provide it to TfNSW so that your eligibility for concession travel can be determined.
- If you withdraw your consent, or do not provide proof of your details, you may not be eligible for concession travel.

TfNSW will not otherwise disclose your personal or health information unless you consent, or we are permitted or required to by law.

For information about how your personal information is collected, used and disclosed by us please see our Privacy Policy at [transport.nsw.gov.au/about/privacy](http://transport.nsw.gov.au/about/privacy).

For information about how your personal information is collected, used and disclosed in the Opal ticketing system, read our **Opal Privacy Policy** at [transportnsw.info/opal-privacy-policy](http://transportnsw.info/opal-privacy-policy).

TfNSW will keep your information at 18 Lee Street, Chippendale NSW 2008. You can ask to access or amend your personal information held by us at any time during business hours, by contacting [privacy@transport.nsw.gov.au](mailto:privacy@transport.nsw.gov.au) or PO Box K659, Haymarket NSW 1240.

## Section H – Applicant declaration – please read and complete the applicant declaration

I wish to apply for a Concession Entitlement card and if I have filled in Section F, a free travel Opal card. I have read, listened to, or had explained to me the Privacy Notice (at Section G above), and I consent to the collection, use and disclosure of my personal and health information by TfNSW as described in the Privacy Notice. If I am applying for a free travel Opal card (at Section F above), I confirm that I have read, listened to, or had explained to me the Opal Terms of Use as they apply to the use of the free travel Opal card.

I also confirm that I have read, listened to or had explained to me, and agree to, the Conditions of issue and use (at Section A) and available at [transportnsw.info/veterans](http://transportnsw.info/veterans). I declare that the information provided by me in this application is true and correct. I understand that it is an offence to attempt to obtain the benefit of a concession entitlement by false statement or other dishonest means.

Name: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
day month year

## Section I – Checklist

### For all applicants:

- I have attached two passport-sized photos
- I have read, understood and completed section H above

### For WW1 Veterans Widow/ers, George Cross and Victoria Cross recipients:

- I have attached a letter from the DVA confirming that I am eligible for a concession entitlement

Save this completed application form.

Then select the link below to submit your application and upload any supporting documents.

[transportnsw.info/concessions-application](http://transportnsw.info/concessions-application)